

October 19, 2018

**VIA HAND DELIVERY & ELECTRONIC MAIL**

Luly E. Massaro, Commission Clerk  
Rhode Island Public Utilities Commission  
89 Jefferson Boulevard  
Warwick, RI 02888

**RE: Docket 4290 – Arrearage Management Program Monthly Report  
September 2018**

Dear Ms. Massaro:

On behalf of National Grid,<sup>1</sup> enclosed please find five copies of the Arrearage Management Program monthly report for September 2018.

Thank you for your attention to this filing. If you have any questions, please contact me at 401-784-7415.

Very truly yours,



Robert J. Humm

Enclosure

cc: Docket 4290 Service List  
Leo Wold, Esq.  
Kevin Lynch

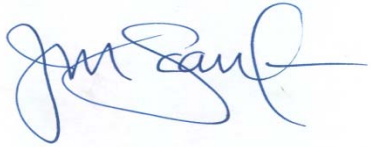
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<sup>1</sup> The Narragansett Electric Company d/b/a National Grid.

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



\_\_\_\_\_  
Joanne M. Scanlon

October 19, 2018  
Date

**Docket No. 4290 – Office of Energy Resources – LIHEAP Enhancement Charge Filing  
Service List updated 12/26/17**

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# Arrearage Management Program Report 2018

## GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	YTD 2018
Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	3,206
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	4,604
Customers Removed - Complete	23	26	7	3	42	79	59	32	23	294
Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	2,312
Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	785
Total Customer Payments	\$145,072	\$170,527	\$87,284	\$74,726	\$221,913	\$279,168	\$348,853	\$403,711	\$344,804	\$2,076,057
Total Amount to be Forgiven For All Participating Customers	\$4,678,998	\$4,214,284	\$4,168,577	\$3,045,371	\$3,482,562	\$3,902,809	\$4,337,004	\$4,400,473	\$4,447,677	\$4,077,528
Average Amount to be forgiven for all participating customers	\$1,552	\$1,398	\$1,530	\$1,454	\$1,171	\$1,143	\$1,126	\$1,107	\$1,097	\$1,286
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	\$367,456	\$422,847	481,556	473,705	482,651	\$2,228,216
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	TBD	\$124	\$124	\$119	\$122
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	\$1,632	\$1,624	\$1,605	\$1,533	\$1,475	\$1,574
Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	88.87%
Total Amount of Arrears Outstanding	\$5,681,842	\$5,155,910	\$5,126,313	\$3,950,048	\$4,856,528	\$5,548,427	\$6,211,245	\$6,094,054	\$5,979,010	\$5,400,375
Forgiveness Credits Applied during the reporting period	\$158,907	\$227,533	\$74,726	\$221,488	\$280,167	\$120,388	\$184,489	\$279,380	\$185,079	\$1,732,156
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1713	2611	1729	9,078
Average Monthly Forgiveness Credit	\$98	\$99	\$97	\$96	\$99	\$104	\$108	\$107	\$107	\$102
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0	552
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	4.16%	6.89%	0.00%	3.62%
Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	\$87,563	\$126,604	\$207,905	\$0	\$422,072

## ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	YTD 2018
Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,386	2,499	2,572	3,230
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	2,853
Customers Removed - Complete	20	14	6	22	31	57	45	34	22	251
Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	1,509
Customers Removed - Cancelled	54	41	76	48	71	118	73	79	50	610
Total Customer Payments	\$101,653	\$109,672	\$62,774	\$51,876	\$169,725	\$192,223	\$236,392	\$276,443	\$239,595	\$1,440,352
Total Amount to be Forgiven For All Participating Customers	\$3,105,865	\$2,813,123	\$2,792,238	\$2,029,074	\$2,182,566	\$2,403,872	\$2,678,620	\$2,758,119	\$2,802,564	\$2,618,449
Average Amount to be forgiven for all participating customers	\$1,573	\$1,424	\$1,552	\$1,458	\$1,162	\$1,137	\$1,123	\$1,104	\$1,090	\$1,291
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	\$240,909	\$272,687	\$310,498	\$323,909	\$337,938	\$1,485,940
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	TBD	\$129	\$130	\$127	\$131
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	\$1,661	\$1,661	\$1,656	\$1,588	\$1,524	\$1,618
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	88.37%
Total Amount of Arrears Outstanding	\$3,802,502	\$3,487,055	\$3,483,641	\$2,689,419	\$3,120,288	\$3,514,004	\$3,950,789	\$3,969,359	\$3,918,983	\$3,548,449
Forgiveness Credits Applied during the reporting period	\$110,205	\$153,422	\$51,876	\$154,308	\$279,538	\$81,237	\$121,309	\$175,992	\$121,777	\$1,249,664
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1239	780	1131	1667	1129	5,946
Average Monthly Forgiveness Credit	\$99	\$100	\$97	\$96	\$106	\$104	\$107	\$105	\$108	\$100
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0	112
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	1.20%

## GAS ONLY

	January	February	March	April	May	June	July	August	September	YTD 2018
Number of Customers Active	1,040	938	925	702	1,097	1,301	1,483	1,477	1,482	1,161
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	1,751
Customers Removed - Complete	3	12	1	3	11	22	14	20	1	87
Customers Removed - Defaulted	84	80	48	124	58	76	49	138	146	803
Customers Removed - Cancelled	26	14	24	0	26	49	19	29	12	199
Total Customer Payments	\$43,419	\$60,855	\$24,510	\$22,849	\$52,188	\$86,945	\$112,461	\$127,267	\$105,209	\$635,705
Total Amount to be Forgiven For All Participating Customers	\$1,573,133	\$1,401,161	\$1,376,339	\$1,016,298	\$1,299,996	\$1,498,938	\$1,678,383	\$1,642,354	\$1,645,113	\$1,459,079
Average Amount to be forgiven for all participating customers	\$1,513	\$1,347	\$1,488	\$1,448	\$1,185	\$1,152	\$1,132	\$1,112	\$1,110	\$1,276
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	\$126,547	\$150,160	\$171,059	\$149,796	\$144,714	\$742,276
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	TBD	\$115	\$115	\$101	\$98
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	\$1,583	\$1,564	\$1,524	\$1,439	\$1,390	\$1,500
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	89.77%
Total Amount of Arrears Outstanding	\$1,879,340	\$1,668,856	\$1,642,671	\$1,260,629	\$1,736,240	\$2,034,423	\$2,260,456	\$2,124,695	\$2,060,027	\$1,851,926
Forgiveness Credits Applied during the reporting period	\$48,702	\$74,111	\$22,849	\$67,180	\$129,024	\$39,151	\$63,140	\$103,388	\$63,302	\$610,847
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	3,132
Average Monthly Forgiveness Credit	\$97	\$98	\$96	\$95	\$95	\$105	\$108	\$110	\$106	\$101
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	440
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	7.65%